

**MARK** (30s-50s): Andy, see this. One day, one day and the place is in chaos. Laura runs this place like a joke. It's not like it's rocket science. This little bitch Sandra, she's supposed to answer the phone. Is that as hard as all that? Phone rings, answer it. It's that personal touch that makes you think that F.A. Investments cares. Like we know what we are talking about because you get to talk to a person for a few moments before you go to voice mail. It's a win win. Instead of looking like we are people on vacation who never answer their phone we look like busy important people doing all sorts of busy important things with your money, too busy raking up profits for the cash investment you have entrusted with to us to answer the phone but not busy enough to make a millennial kid with a good phone voice say hello to you. We have someone who should be able to answer the phone because she was practically born with a phone implanted in her brain. But now no, now radio silence. Time for me to issue my first Pink Slip! Ah the power.